



## An easy-to-use intranet you can trust

ThoughtFarmer offers the perfect combination of flexible, user friendly software, and industry leading security practices so you can be confident your data is safe and secure.

### Create and manage an amazing intranet. No technical skills required.

Intuitively designed, easy to learn, and simple to use. Our user-friendly interface empowers anyone to create and maintain content, unburdening IT.

### Flexible security permissions

Lock down content with highly flexible security permissions, allowing precise control over access rights to ensure data integrity and confidentiality.

### Easy user management and authentication

ThoughtFarmer offers a broad range of options for managing user accounts and permissions. With minimal involvement required, your IT team can focus on other core projects.

“ Our roll-out was flawless. The deployment was one of those rare IT projects where the technology worked as expected and the project was delivered on-time and on budget. ”

- Ryan Pugatch, VP, Strategic Technology, Hachette Book Group

The world's best workplaces trust ThoughtFarmer



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## Hosting and deployment

ThoughtFarmer is partnered with AWS for cloud hosting with data centers in the US, Canada, and Ireland.

ThoughtFarmer Cloud is monitored and optimized for fast speeds and high concurrency and ensures customers get up and running quickly. We also take care of upgrades, during a scheduled time that works for your organization.

## Cloud security

ThoughtFarmer Cloud is SOC 2 Type II compliant and subject to rigorous third-party network vulnerability scans, intrusion detection monitoring, and penetration tests. All customer data is backed up regularly.

ThoughtFarmer also replicates to a secondary availability zone for disaster recovery to ensure continuity and redundancy. Security is baked into the development process from the start by using a secure software development lifecycle.

## Security and compliance

ThoughtFarmer undergoes regular third party audits of the security and risk management capabilities of its systems, processes, and processing environments. The following third party audit reports are available for review under NDA.

### ThoughtFarmer Third Party Assurances

- SSAE18 SOC 2 Type II – Security and availability
- Vumetric penetration test
- Qualys security report
- ServerScan PCI security report
- PCI DSS v3.2 D-SP certification

### Data Center Third Party Assurances

- SOC 2 – Security, Availability, and Confidentiality Report
- ISO 9001 – Global Quality Standard
- ISO 27001 – Security Management Controls
- ISO 27017 – Cloud Specific Controls
- ISO 27018 – Personal Data Protection

### Data Privacy Compliance

- GDPR - General Data Protection Regulation
- CCPA - California
- Consumer Privacy Act



**AICPA SOC 2  
Type II**



**GDPR**



**CCPA**



**PCI PTS**

## Privacy and data protection

ThoughtFarmer has an internal privacy and security team that runs our comprehensive and robust privacy and data protection program including:

- Creating, updating, and maintaining our data privacy policies and procedures, which protect the data assets handled by ThoughtFarmer employees and partners
- Making sure ThoughtFarmer meets the data privacy commitments to customers, partners, investors, and employees
- Handling third-party audits of our privacy policies, and ensuring that we remain in compliance with those policies
- Providing data privacy and compliance training for employees

## Identity management and authentication

ThoughtFarmer provides a broad range of options for managing user accounts and permissions.

- We integrate with every major SAML provider, including Azure AD, G Suite, OneLogin, OKTA and Ping Identity. We support native multi-factor authentication and third party providers, and ThoughtFarmer can be configured to use more than one provider for complex deployments.
- We offer automatic user synchronization for Active Directory, Azure AD, G Suite, and OKTA. ThoughtFarmer's bi-directional directory synchronization keeps groups, profile pictures, security profiles, and employee contact information up to date across systems.

## Integrations

ThoughtFarmer has full integrations with popular productivity suites and applications, and also supports custom integrations through webhooks such as Zapier.

The REST-based API and flexible architecture allows you to set up bi-directional communication between your intranet and almost any other business application.

We also offer a custom cards marketplace for easy-to-deploy custom extensions, as well as Professional Services for assistance with custom development requirements.

